

CUSTOMER SERVICE SHEET

Ship the parcel to:

PMB Suspension

Route de Châtel-Saint-Denis 38

1805 Jongny

Price information: www.pmbswiss.ch

Contact: pmbswiss@gmail.com / +41 76 572 25 46 (english spoken)

Suspension must be services every 100 hours of use or every 1 year, whichever comes first.

For full suspension bikes, don't forget that the rear suspension is as much important as the fork!

Customer Information			Bike Information	
Name, Surname			Rider's weight with gears	
Address (shipping)			Brand / Model / Year	
Zipcode, City			Current SAG (%)	Front :
Phone				Rear :
E-mail			Practices (racing, jumps, bike park, trail..)	

Order - check the products and services you want	Prix	OUI	NON
Standard Service 1 year / 100h service, include rebuild, internal cleaning, oil change, replacement of common wear and tear parts that get damaged because of normal use: seals, glide rings, rubber rings, foam rings	Fork Fox, Rock Shox, Öhlins, Fox-Marzocchi only	check pmbswiss.ch	
	Rear Shock Fox, Rock Shox, Öhlins only	check pmbswiss.ch	
	Seatpost Rock Shox only	119 Chf	
Tuning + Standard Service Include high performance oil, anti-friction grease, anti-friction wipers (Racing Bros, SKF) and cartridge / piston tuning based on the rider, bike and practice	Fork Fox, Rock Shox, Öhlins, Fox-Marzocchi only	check pmbswiss.ch	
	Rear Shock Fox, Rock Shox, Öhlins only	check pmbswiss.ch	
Repair Include troubleshooting and replacement of related parts. Delay depends on how fast manufacturers can provide parts and collaborate with the workshop.	Fork Fox, Rock Shox, Öhlins, Fox-Marzocchi only	depends on what is broken	
	Rear Shock Fox, Rock Shox, Öhlins only	depends on what is broken	
	Seatpost Rock Shox only	depends on what is broken	
Express Service 24H (excluding repairs)	+40 Chf		
Juice Lubes Fork Juice 400ML / 1 an	+19,9 Chf		
Extra cleaning	+39,9 Chf		

Mention any problem, broken part or leak:

If it is for a preparation, describe exactly how it works currently and what you want:

IMPORTANT

**ALL FORKS: DO NOT SHIP THE WHEEL AXLE
 BOXXER AND FOX 40: DO NOT SHIP THE UPPER CROWN
 SUSPENSIONS MUST BE CLEAN OR A CLEANING FEE OF 39 CHF WILL BE INVOICED
 DO NOT SHIP SUSPENSIONS THAT CAN NOT BE SERVICED, OTHERWISE SERVICE FEES (59 CHF) AND RETURN COSTS WILL BE INVOICED (10 CHF / SHOCK, 13 CHF / FORK)**

HOW TO PAY

Total cost of the service will be sent by text message or e-mail 24/48H after we receive the parcel.

PMB SUSPENSION ACCOUNT

CH 03 0076 7000 R543 2824 2 / Bank : BCV / Location: Lausanne / Account name: PMB SUSPENSION

After payment the parcel will be shipped with Poste priority.